Reg\_English

Reg\_English ii

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# **Chapter 1**

# Reg\_English

#### 1.1 Reg\_English.guide

Registering Vapor Software

Thank you for supporting Amiga Software Development! By registering the Software you use, you ensure further development of high quality Amiga applications.

How To Use

How to use the registration utility

Registration Sites

Information on registration sites

Manually

Registering without the registration utility

Problems

If you have any problems...

Support

How to get support and updates

- Other stuff: -

License

General Software License

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The information presented in this document is valid as of May 23th, 2000. Please check out the

WWW Support Site

for latest information.

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#### 1.2 Reg\_English.guide/How To Use

How To Use \*\*\*\*\*\*

The registration utility provides an easy, GUI driven means to gather all necessary information required for registration. It also calculates resulting fees and discounts, and shows all options available. You can print the resulting registration form or directly mail it via Internet mail if you have an Internet connection.

After starting the program, you will be shown the main window. Depending on your screen size, the window contents may be larger than the visible size of your screen. Use the window's scrollbars to move the contents just as you do with Workbench windows.

Fill in the necessary personal information and select the registration site, method of payment and products you want to register.

The order list will immediately calculate the fee based on your selection of products and the costs per registration site.

You can quit the registration program at any time. All the information you have filled in will be saved in the file S:Vapor.Reginfo and is automatically reloaded when you start the registration program the next time.

When you have finished filling out the fields, you have four options on how to proceed with the finally generated registration form.

- The button Save form to file allows you to save the resulting registration form to a disk file. You can inspect the file with a text viewer like More or include it into your favorite EMail package to mail the form.
- The button Print form prints the resulting form on your printer.
- Pressing Mail form via net attempts to automatically mail the resulting form via Internet. In order for this to work, you must have a working Internet connection and a TCP/IP stack loaded. You are informed of the success or failure of this operation.
- With pressing View form, a text window opens presenting the resulting registration form. You are encouraged to check out the form before printing or mailing it.

#### 1.3 Reg\_English.guide/Registration Sites

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Registration Sites

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As of the time of writing, there are 7 registration sites available.

Germany

reg-de@vapor.com Cash, CH, BT, BB, PM

UK

reg-uk@vapor.com Cash, CH, PM, CR

France

reg-fr@vapor.com Cash, CH, BT, PM

USA

reg-us@vapor.com Cash, CH, PM

Canada

reg-ca@vapor.com Cash, CH, PM

Australia

reg-au@vapor.com Cash, CH, PM

Poland

reg-pl@vapor.com Cash, CH, PM

The second column designates the email address of the registration site. If you have any questions regarding registration, feel free to write to this address.

The third column specifies which methods of payment are accepted by the specific registration site:

Cash

Plain, good old Cash included with the registration letter. This is not encouraged since such letters tend to "get lost" in some countries esspecially if coins are included.

СН

Cheque. Eurocheques are guaranteed by the issueing bank and therefore are "good by definition", not imposing any clearance delay on registration processing. Other types of cheques may need some time for clearance.

 ${\rm BT}$ 

Bank transaction. Generally only available in the same country as the registration site is located in. Please put a clear reference to your registration mail onto the transaction sheet, so that payment and registration can be linked.

ВВ

Bank balancing. Generally only available in the same country as the registration site is located in. Payment will be charged from the bank account given.

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PM
Postal money order. Sometimes also called International Money
Order. Please put a clear reference to your registration mail
onto the transaction sheet, so that payment and registration can
be linked.

CR
Credit Card. Directly bill your credit card.
```

#### 1.4 Reg\_English.guide/Germany

```
Germany
======
Claudia Wagner
Landsberge 5b
D-45549 Sprockhövel
Deutschland
Fax: ++49 2339 138025
email: Reg-DE@vapor.com
Bank account:
Kontonummer: 394053850
Bank....: 1822direkt Frankfurt
BLZ..... 50050201
Owner.....: Oliver Wagner
Method of payment: Cash included, Cheque included, Bank transaction,
Bank balancing, Postal money order.
Delivery: E-Mail (free), Disk (+ DM 5.00), CD-R (+ DM 15.00).
Prices:
AmIRC 3
                         DM 45.00
UPGRADE AmIRC 3
                         DM 20.00
AmigaNCP
                        DM 50.00
AmTALK II
                        DM 20.00
MicroDot II
                        DM 40.00
                        DM 50.00
Voyager 3
UPGRADE Voyager 3
                       DM 30.00
MetalWeb 4
                         DM 40.00
UPGRADE MetalWEB 4
                        DM 30.00
Genesis
                        DM 69.00
                        DM 45.00
UPGRADE AmfTP -> mfTP
                       DM 30.00
AmTelnet II
                        DM 35.00
                         DM 20.00
NetInfo II
                         DM 15.00
Contact Manager
                         DM 30.00
X-Arc
```

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```
UK
Active Technologies
Oval House
113 Victoria Road
Darlington
DL1 5JH
Phone: +44 (0)1325 460116
Fax..: +44 (0)1325 460117
email: Reg-UK@vapor.com
Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free).
Prices:
AmIRC 3
                          UK£ 20.00
UPGRADE AmIRC 3
                          UK£
                              10.00
AmigaNCP
                          UK£ 25.00
AmTALK II
                         UK£ 12.00
MicroDot II
                         UK£ 20.00
Voyager 3
                         UK£ 25.00
UPGRADE Voyager 3
                         UK£ 15.00
MetalWeb 4
                         UK£ 20.00
UPGRADE MetalWEB 4
                         UK£
                              15.00
Genesis
                          UK£
                              25.00
mFTP
                         UK£ 20.00
UPGRADE AmFTP -> mFTP
                        UK£ 15.00
AmTelnet II
                         UK£ 18.00
NetInfo II
                         UK£ 12.00
Contact Manager
                         UK£ 10.00
X-Arc
                          UK£ 15.00
```

#### 1.6 Reg\_English.guide/France

France

```
_____
BUGSS POINT ORG
c/o Pascal Rullier
8, rue de l'épine
67000 Strasbourg
email: Reg-FR@vapor.com
Bank account:
Account: 06380056140 - RIB Key: 53
Bank...: Crédit Mutuel du Sud Ouest bank: 15589 - Desk: 33557
Owner..: BUGSS POINT ORG
Method of payment: Cash included, Cheque included, Bank transaction,
Postal money order.
Delivery: E-Mail (free), Disk (+ FF 25.00), CD-R (+ FF 45.00).
Prices:
                          FF 150.00
AmIRC 3
```

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UPGRADE AmIRC 3	FF	65.00
AmigaNCP	FF	175.00
AmTALK II	FF	60.00
MicroDot II	FF	150.00
Voyager 3	FF	175.00
UPGRADE Voyager 3	FF	100.00
MetalWeb 4	FF	150.00
UPGRADE MetalWEB 4	FF	100.00
mFTP	FF	150.00
UPGRADE AmFTP -> mFTP	FF	100.00
AmTelnet II	FF	110.00
NetInfo II	FF	60.00
Contact Manager	FF	50.00
X-Arc	FF	100.00

#### 1.7 Reg\_English.guide/USA

```
USA
Michael J. Brenegan
392 Elm St. F-3
West Haven, CT 06516
USA
email: Reg-US@vapor.com
Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free), Disk (+ US$ 5.00).
Prices:
AmIRC 3
                         US$ 30.00
UPGRADE AmIRC 3
                         US$ 15.00
AmigaNCP
                         US$ 30.00
AmTALK II
                         US$ 15.00
MicroDot II
                         US$
                              30.00
                         US$ 35.00
Voyager 3
UPGRADE Voyager 3
                       US$ 20.00
MetalWeb 4
                        US$ 30.00
```

#### UPGRADE MetalWEB 4 US\$ 20.00 US\$ 39.00 Genesis mFTPUS\$ 30.00 UPGRADE AMFTP -> mFTP US\$ 20.00 AmTelnet II 25.00 US\$ NetInfo II US\$ 15.00 Contact Manager US\$ 10.00 X-Arc US\$ 25.00

### 1.8 Reg\_English.guide/Canada

Canada

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```
Adam Hough
5808 Londonderry Crescent S.W.,
Calgary, Alberta
T3E 5X6
Canada
email: Reg-CA@vapor.com
Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free), Disk (+ CDN$ 5.00), CD-R (+ CDN$ 15.00).
Prices:
AmIRC 3
                          CDN$ 35.00
UPGRADE AmIRC 3
                         CDN$ 15.00
AmigaNCP
                         CDN$ 35.00
                         CDN$ 15.00
AmTALK II
MicroDot II
                        CDN$ 35.00
Voyager 3
                        CDN$ 40.00
UPGRADE Voyager 3
                        CDN$ 25.00
                        CDN$ 35.00
MetalWeb 4
                         CDN$ 25.00
UPGRADE MetalWEB 4
mFTP
                        CDN$ 35.00
UPGRADE AmfTP -> mfTP CDN$ 25.00
AmTelnet II CDN$ 30.00
                        CDN$ 20.00
NetInfo II
Contact Manager
                        CDN$ 15.00
                         CDN$ 25.00
X-Arc
```

#### 1.9 Reg English.guide/Australia

```
Australia
=======
Jason Murray
312 High Street
Lower Templestowe
Victoria, 3107
Australia
email: Reg-AU@vapor.com
Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free), Disk (+ AUS$ 5.00).
Prices:
                        AUS$ 40.00
AmIRC 3
UPGRADE AmIRC 3
                        AUS$ 15.00
                        AUS$ 45.00
AmigaNCP
                        AUS$ 15.00
AmTALK II
                        AUS$ 40.00
MicroDot II
                       AUS$ 45.00
Voyager 3
                       AUS$ 25.00
UPGRADE Voyager 3
MetalWeb 4
                       AUS$ 40.00
UPGRADE MetalWEB 4
                       AUS$ 25.00
                        AUS$ 69.00
Genesis
                        AUS$ 40.00
mFTP
UPGRADE AmfTP -> mfTP AUS$ 25.00
```

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AmTelnet II	AUS\$	30.00
NetInfo II	AUS\$	20.00
Contact Manager	AUS\$	15.00
X-Arc	AUS\$	30.00

#### 1.10 Reg\_English.guide/Poland

```
Poland
======
W.F.M.H.
c/o Marcin Orlowski
ul. P.O. Box 91
71-507 Szczecin 5
Poland
email: Reg-PL@vapor.com
Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free).
Prices:
AmIRC 3
                        ZL 50.00
UPGRADE AmIRC 3
                       ZL 25.00
                       ZL 50.00
AmigaNCP
                       ZL 25.00
AmTALK II
                       ZL 45.00
MicroDot II
Voyager 3
                        ZL 55.00
                      ZL 35.00
UPGRADE Voyager 3
MetalWeb 4
                       ZL 45.00
                      ZL 35.00
UPGRADE MetalWEB 4
                       ZL 50.00
UPGRADE AMFTP -> mFTP ZL 35.00
                       ZL 40.00
AmTelnet II
                        ZL 25.00
NetInfo II
                       ZL 20.00
Contact Manager
                        ZL 30.00
X-Arc
```

#### 1.11 Reg\_English.guide/Manually

Registering Manually

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If you, for some reason, don't want to use the registration program, you can of course register manually. Information about Registration Sites, prices and methods of payment can be found in the section

Registration Sites

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Please make sure you include all the necessary information in the letter or email you send, especially your address and what you want to

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register!

All sites grant a discount for multi-unit registrations. This discount is 5% for 2 to 4 units and 10% at 5 or more units. Make sure you subtract this discount before you calculate the final registration fee!

#### 1.12 Reg\_English.guide/Problems

Problems

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Trouble with the registration utility

If you have any trouble starting or using the registration utility, please write a bug report to bugs@vapor.com. Please include a extensive problem description and an overview of your system configuration.

Bug reports which help to track down a formerly not known bug in the registration utility will be rewarded a 50% discount on a single registration of your choice!

You can also register manually in such a case; see the section Manually on how to do that.

Trouble with the registration process

Well, what if you have sent the money and registration and you don't get your key files or disks?

Of course, we hope that this never happens. However, experience tells us that problems with email do occur, and the following instructions are Just in case. Please understand that none of the registration sites will just cash in your money and not send anything back just for being evil, as no one would actually benefit from that.

First, allow about a 4 week processing delay before you start to worry about your registration, to cover snail mail delay, cheque clearance and related stuff.

Write a email to the specific registration site to find out what is happening. If you don't get a reply to such an inquiry, something is probably broken.

Most likely, something is wrong with your email link in such a case. Write a test message to bounceme@vapor.com, which should trigger a automatical informational message that your message has arrived at vapor.com's mail system. If this works, please write to reg-trouble@vapor.com specifying what's wrong.

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If you however don't get a response from bounceme@vapor.com, something is definitvly broken with your mail account. In that case, your registration email probably never arrived, or the key file sent to you was lost on its way. Try a different mail account, if you have one, or resort to traditional snail mail then.

#### 1.13 Reg\_English.guide/Support

# Support \*\*\*\*\*

There are several means of getting support and updates for Vapor products.

#### Internet

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\* WWW (World Wide Web)

The URL for the WWW support pages is http://www.vapor.com/.

\* FTP (File Transfer Protocol)

Access to files is available from the server ftp.vapor.com in directory /pub.

These two sites may be partially mirrored on other sites. Availability of mirrors will be announced on the main sites.

# E-Mail

Vapor runs a number of mailing lists which provide support for the various products. To learn how to access these lists, write a mail to listserv@vapor.com and put the following two lines in the mail body:

HELP LIST

You will in return receive a mail giving instructions on how to use the listserver, and an index of currently available mailing lists.

You can access the listserver with internet mail and every online service which provides an gateway to internet mail, for example Compuserve or AOL.

In order to access files via email, you can use the file server. Write a mail to fileserv@vapor.com containing the lines

HELP LIST Reg\_English 11 / 12

to receive instructions and a list of available files.

Modem

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Many Amiga supporting BBSes will provide access to AmiNet files, and since major updates and releases of Vapor products will always be uploaded to AmiNet, you are able to download these files there.

#### 1.14 Reg English.guide/License

License \*\*\*\*\*

Registered Software License Agreement

This agreement governs the license for the software packages AmIRC, AmigaNCP, AmFTP, AmTALK, AmTerm, AmTelnet, Voyager, MicroDot I and MicroDot II, Contact Manager, NetInfo, X-Arc and Genesis thereafter refered to as "the product".

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Contact Manager is © 1999 by Simone Tellini, All Rights Reserved.

X-Arc is © 1999 by Federico Pomi, All Rights Reserved.

Genesis is © 1999 by Active Technologies, All Rights Reserved.

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data which may be lost or rendered inaccurate, even if the producer has been advised of the possibility of such damages.

This agreement shall exclusively be governed by the laws of the Federal Republic of Germany.

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